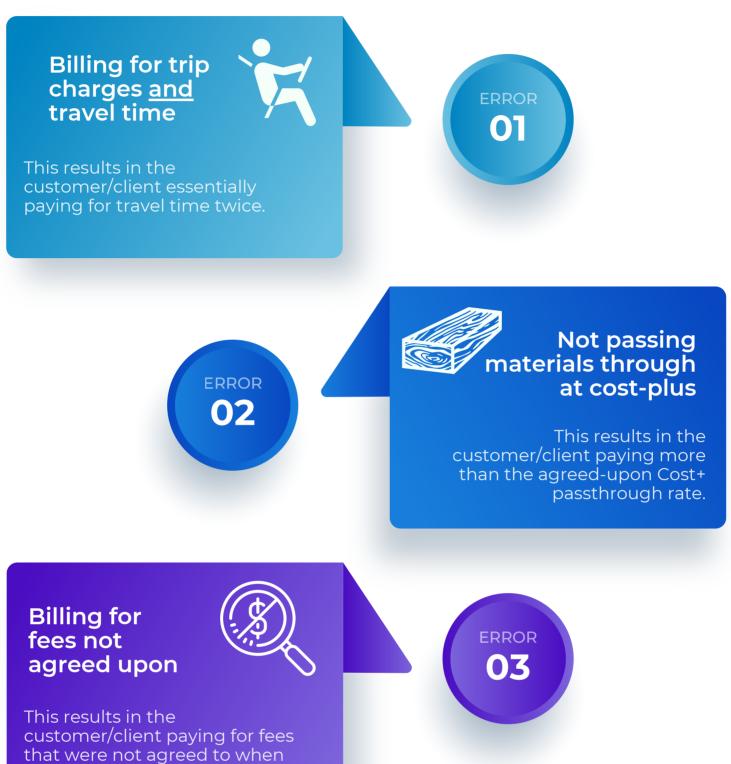
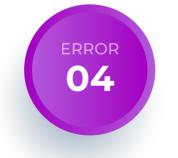


## Common Billing Errors by Facility Maintenance Providers

WHERE A CUSTOMER/CLIENT MAY BE BEING OVERCHARGED



negotiating pricing terms.





## Overcollection of sales tax

A provider collecting sales tax on a passed-through material can result in sales tax essentially being double-collected.

ERROR

05

## Billing for repairs under warranty

Inadequate record keeping around previous servicing can result in a customer/client paying for work that should be under warranty.

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